

SUSTAINABILITY AND SOCIAL RESPONSIBILITY

For over 160 years, HEPP has been committed to “THE ART OF SERVICE” in the premium hotel and catering industry. HEPP is one of the leading names in refined table culture and offers the entire range of products for the laid table and buffets – with a sophisticated repertoire for incomparable table compositions. Cruise lines and airlines worldwide also trust in our dedication to quality.

As a subsidiary of the French Groupe SEB since 2016, we are part of an international team of more than 31,000 employees in around 150 countries, serving leading brands aimed at consumers and professionals.

Groupe SEB has been awarded the prestigious **EcoVadis Platinum rating** for 2023. This makes Groupe SEB – and with it the WMF Professional brand – one of the highest rated companies. The EcoVadis certification encompasses the areas of environment, social responsibility and responsible business practices, from ethical standards to procurement and customer care.

The Groupe SEB signed the **Global Compact**, pledging to uphold 10 points relating to Human and labour rights, the environment and anti-corruption. We have formalized all of our ethical, social and environmental commitments in a Group **Code of Ethics**. The Groupe SEB **Responsible Purchasing Charter** builds on this Code of Ethics and aims to provide a common reference system for our Purchasing teams and our suppliers.

Groupe SEB is committed to the protection and promotion of health and safety of its employees. All of the international industrial and logistics entities certified according to **ISO 45001** as well as **ISO 14001**, the international environment management standard, and **ISO 9001**, the quality management system. The Group is also advancing towards **ISO 27001** certification for information security by 2025. Every year, Groupe SEB carries out ethical, social and environmental audits to monitor its suppliers’ practices. At company level, the energy management system is also certified according to **ISO 50001**.

All **suppliers** commissioned by HEPP have to pass a company audit on ethic, social and environmental requirements, carried out by experienced auditors, before an initial order is placed. **Product-specific requirements** are taken into account in the course of product development processes for each extension of the range. Regular tests on service life and material quality are included. The Birkenfeld site also operates a **repair workshop** to refurbish sustainably valuable pieces.

For further information, please click here:

- ▶ [Universal Registration Document and Annual Financial Report 2023, chapter „Corporate Social Responsibility“](#)
- ▶ [Code of Ethics](#)
- ▶ [Responsible Purchasing Charter](#)

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